

Confidentiality

The Physician Health Program and the Professionals Health Program meet the confidentiality requirements of the Personal Health Information Protection Act (2004). If you have any questions or concerns regarding the confidentiality of the program, please contact us.

Health Promotion & Prevention Good Health Matters

The community of professionals interested in their own health and well-being is growing. The Physician Health Program staff and an expanding resource network of support professionals are available to provide and/or support educational presentations, seminars, or retreats throughout the province to promote improved health and well-being. Contact us for more information.

Professionals Health Program

Is a service provided by the Physician Health Program to pharmacists, pharmacy students, veterinarians and veterinary students that enables access to prompt, professional and confidential advice, support and referral to appropriate services.

Confidential Ontario Toll-Free Number
1.800.851.6606

Confidential Fax Number
416.340.2860

Web Address
<http://php.oma.org>

Office Address
250 Dundas St. West, Suite 404
Toronto, Ontario M5T 2K7

Mailing Address
150 Bloor St. West, Suite 900
Toronto, Ontario M5S 3C1

I. Michael Kaufmann, M.D.
Medical Director
416.340.2972
michael.kaufmann@oma.org

Joy Albuquerque, M.D.
Associate Medical Director
416.340.2954
joy.albuquerque@oma.org

Cynthia MacWilliam, MBA
Associate Director
416.340.2943
cynthia.macwilliam@oma.org



Good Health Matters

Better health for you
and your family



Dedicated to Doctors. Committed to Patients.

Physician Health Program Professionals Health Program

The Physician Health Program and Professionals Health Program provide services to support the health, well-being and resilience of physicians, veterinarians and pharmacists. We work with individuals and families experiencing difficulties with substance use and addiction, psychiatric and mental health concerns, stress, burnout, work-related conflict, and a variety of marital or family life issues.

We Provide

- Information and advice
- Assessment and referral
- Direct intervention
- Case management, monitoring and advocacy
- Education/prevention workshops and presentations

We Serve

- Physicians
- Medical students
- Residents
- Pharmacists / students
- Veterinarians / students
- Family members and colleagues



The Physician Health Program is a confidential service provided by the Ontario Medical Association that works independently of the Regulatory Colleges. Callers can remain anonymous. Callers do not have to provide a name or any other identifying information.

Even if the health professional does not want help, help is available for family, colleagues, friends or supervisors of a distressed health professional.

1.800.851.6606

Physician Health Program Professionals Health Program

Could there be a problem?

- Personality change
- Loss of efficiency and reliability
- Complaints about behaviour and attitude
- More sick time and/or time away from work; or excessive time at work
- Mood swings, anxiety, depression, suicidal ideation or gesture
- Indecision
- Increasing personal and professional isolation
- Physical deterioration
- Unpredictable work habits and patterns
- Memory loss
- Heavy “wastage” of drugs, insistence on personal administration of narcotics or alcohol on the breath at work
- Trouble coping
- Feeling down or blue
- Difficulty sleeping
- Just need someone to talk to?

It's not always easy to know what to do:

Call for help! The Physician Health Program provides prompt advice and support.